

## What to do if

If your appliance fails to work properly please carry out the following checks.

Symptom	Solution
<b>The cooker hood will not start...</b>	Check that: The hood is connected to the electricity supply. Check that a fan speed has been selected.
<b>The cooker hood is not working...</b>	Check that: The fan speed is set high enough for the task. The grease filters are clean. The kitchen is adequately vented to allow the entry of fresh air. If set up for recirculation, check that the charcoal filter is still effective. If set up for extraction, check that the ducting and outlets are not blocked.
<b>The cooker hood has switched off during operation...</b>	The safety cut-out device has been tripped. Turn off the hob and then wait for the device to reset. If the hood has been installed below the heights indicated in the installation instructions the motor will cut-out frequently which will damage the hood.

If after all these checks, the problem persists, contact your local Service Center, quoting the model and serial number.

Please note that it will be necessary to provide proof of purchase for any in-guarantee service calls.

In-guarantee customers should ensure that the above checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.