

TROUBLESHOOTING

1

Problem	Possible solution
You cannot activate the appliance.	Make sure that the mains plug is connected to the mains socket.
	Make sure that there is not a damaged fuse in the fuse box.
The programme does not start.	Press Start/Pause .
	Make sure that the appliance door is closed.
The appliance door does not close.	Make sure that the installation of the filter is correct.
	Make sure that the laundry does not catch between the appliance door and the rubber seal.

Problem	Possible solution
The appliance stops during operation.	Make sure that the water container is empty. Press Start/Pause to start the programme again.
The display shows a long programme duration. ¹⁾	Make sure that the weight of the laundry is applicable to the duration of the programme.
	Make sure that the filter is clean.
	The laundry is too wet. Spin the laundry in the washing machine again.
	Make sure that the room temperature is not too warm.
The display shows a short programme duration.	Set the Time Drying or the Extra Dry programme.
The display shows Err.	If you want to set a new programme, deactivate and activate the appliance.
	Make sure that the options are applicable to the programme.
The display shows E51)	Deactivate and activate the appliance. Start a new programme. If the problem occurs again, contact the Service.

¹⁾ After maximum 5 hours, the programme ends automatically

2 If the drying results are not satisfactory

- The set programme was incorrect.
- The filter is clogged.
- The condenser is clogged.
- There was too much laundry in the appliance.
- The drum is dirty.
- Incorrect setting of the conductivity sensor.
- The airflow slots are clogged.